

# 21st Century Employability Skills: Empathy & Adaptability

Students will be eligible to receive two digital badges upon successfully completion.



## All students are eligible!

This certificate program prepares students with the necessary skills and training in understanding the difference between empathy and sympathy and developing good communicative skills that build positive verbal/nonverbal trust in the workplace. In addition, it helps students be aware of and positively responds to change in the workplace.

Having job-ready skills is a better indication of your abilities.

To earn the certificate students must complete

- BSICSKL 110 – 21st Century Employability Skills: Empathy
- BSICSKL 111 – 21st Century Employability Skills: Adaptability



**Click link or Scan QR Code to view Schedule Now Available!**  
**[https://bit.ly/21stCentury\\_Comm\\_Digital](https://bit.ly/21stCentury_Comm_Digital)**

WLAC College & Career Preparation Division

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