
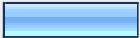




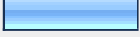





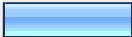
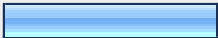
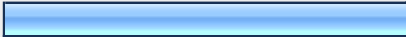

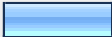


# Student Services Staff Survey

1. What Department do you work in?			Response Percent	Response Count
Admissions and Records Office			17.1%	7
ASO / Student Activities			14.6%	6
Athletics			4.9%	2
Campus Child Development Center			2.4%	1
<b>Counseling Office</b>			<b>19.5%</b>	<b>8</b>
DSPS			4.9%	2
EOPS / CARE			0.0%	0
Financial Aid			14.6%	6
Health & Wellness Center			0.0%	0
International Student Center			2.4%	1
Matriculation / Assessment Office			4.9%	2
Office of School Relations / CAHSEE			2.4%	1
Office of Student Services			7.3%	3
University Transfer Center			4.9%	2
Veterans Office			0.0%	0
		Other (please specify)		2
		<b><i>answered question</i></b>		<b>41</b>
		<b><i>skipped question</i></b>		<b>2</b>

2. What is your job classification?				
			Response Percent	Response Count
Administration			14.0%	6
Faculty			23.3%	10
<b>Classified</b>			<b>44.2%</b>	<b>19</b>
Unclassified/Student Employee			7.0%	3
ASO Officer/Student			11.6%	5
			<i>answered question</i>	<b>43</b>
			<i>skipped question</i>	<b>0</b>

3. Please respond to the following statements:					
	Strongly Agree	Agree	Disagree	Strongly Disagree	Response Count
I value the work I do	<b>90.7% (39)</b>	9.3% (4)	0.0% (0)	0.0% (0)	43
I feel good about where I work	<b>61.9% (26)</b>	31.0% (13)	4.8% (2)	2.4% (1)	42
Students appreciate what I do	<b>67.4% (29)</b>	27.9% (12)	2.3% (1)	2.3% (1)	43
We work effectively to help students	<b>58.1% (25)</b>	27.9% (12)	14.0% (6)	0.0% (0)	43
We work efficiently to get the job done	<b>48.8% (21)</b>	34.9% (15)	14.0% (6)	2.3% (1)	43
I have an opportunity to provide ideas	<b>65.9% (27)</b>	29.3% (12)	4.9% (2)	0.0% (0)	41
I am kept informed and up-to-date with office procedures	<b>50.0% (21)</b>	35.7% (15)	14.3% (6)	0.0% (0)	42
I have been given adequate training	38.1% (16)	<b>45.2% (19)</b>	14.3% (6)	2.4% (1)	42
My immediate supervisor supports me in my work	<b>69.0% (29)</b>	21.4% (9)	4.8% (2)	4.8% (2)	42
The office is clean and comfortable	35.7% (15)	<b>47.6% (20)</b>	11.9% (5)	4.8% (2)	42
Employee concerns are handled appropriately	<b>47.6% (20)</b>	42.9% (18)	7.1% (3)	2.4% (1)	42
We have adequate and appropriate equipment and supplies	19.0% (8)	35.7% (15)	<b>38.1% (16)</b>	7.1% (3)	42

	<i>answered question</i>	<b>43</b>
	<i>skipped question</i>	<b>0</b>

<b>4. Please write comments or suggestions in the box below. What do you like best about this office? How could the office improve? What additional services should be provided?</b>		
		<b>Response Count</b>
		19
	<i>answered question</i>	<b>19</b>
	<i>skipped question</i>	<b>24</b>