



**Spring 2005 Student Survey Results
Los Angeles Community Colleges
West Los Angeles College**

NOTE: The following Percentages reflect "Total Responses" (the "No Response" frequencies are not included).

Items shaded gray are not included in the "Total" calculation.

A. Educational Goals and Plans

1. How important were the following in your decision to attend this college?

	Very important	Important	Somewhat important	Not important	No Response	Total	Total Responses	% very imp.	% Imp.	% some	% not
A. Class schedule	799	237	77	61	37	1211	1174	68.1%	20.2%	6.6%	5.2%
B. Other college publication	92	215	267	546	89	1209	1120	8.2%	19.2%	23.8%	48.8%
C. Newspaper, TV, Radio ads	67	133	208	720	82	1210	1128	5.9%	11.8%	18.4%	63.8%
D. High school advisor or counselor	202	196	150	566	98	1212	1114	18.1%	17.6%	13.5%	50.8%
E. College rep. coming to high school	154	173	123	656	106	1212	1106	13.9%	15.6%	11.1%	59.3%
F. College or District Website	276	276	174	386	99	1211	1112	24.8%	24.8%	15.6%	34.7%
G. Family or friends	362	273	187	311	76	1209	1133	32.0%	24.1%	16.5%	27.4%
H. Current/Former students	208	266	192	440	104	1210	1106	18.8%	24.1%	17.4%	39.8%
I. Special events for high school students and the community at this college	130	197	194	604	85	1210	1125	11.6%	17.5%	17.2%	53.7%
J. Workplace notice, program, or employer's recommendation	185	238	158	543	87	1211	1124	16.5%	21.2%	14.1%	48.3%
K. Athletic coach recruitment	92	140	147	735	97	1211	1114	8.3%	12.6%	13.2%	66.0%
L. College Fairs	147	195	168	603	96	1209	1113	13.2%	17.5%	15.1%	54.2%
M. Community Events	109	203	198	616	86	1212	1126	9.7%	18.0%	17.6%	54.7%

2. How important to you is each of the reasons listed below in your decision to enroll at this college?

	Very important	Important	Somewhat important	Not important	No response	Total	Total Responses	% very imp.	% Imp.	% some	% not
A. Admissions requirements	495	322	129	200	66	1212	1146	43.2%	28.1%	11.3%	17.5%
B. Cost	697	245	100	104	64	1210	1146	60.8%	21.4%	8.7%	9.1%
C. Educational programs	692	278	85	98	59	1212	1153	60.0%	24.1%	7.4%	8.5%
D. Good teachers	787	216	67	77	61	1208	1147	68.6%	18.8%	5.8%	6.7%
E. Close to home	724	235	110	96	44	1209	1165	62.1%	20.2%	9.4%	8.2%
F. Close to work	450	250	164	266	81	1211	1130	39.8%	22.1%	14.5%	23.5%
G. Composition of student body	187	259	271	405	87	1209	1122	16.7%	23.1%	24.2%	36.1%
H. Athletics or other student activities	153	194	226	552	86	1211	1125	13.6%	17.2%	20.1%	49.1%
I. Have friends here	146	174	254	565	73	1212	1139	12.8%	15.3%	22.3%	49.6%

A. Educational Goals and Plans (cont.)

3. What is the highest degree or certificate that you intend to obtain?												
			%									
A. High school diploma or GED	160	13.6%										
B. Certificate in a vocational program	56	4.8%										
C. Associate Degree	164	13.9%										
D. Bachelor's Degree	240	20.4%										
E. Master's Degree	252	21.4%										
F. Professional Degree (MD, Law, etc.)	75	6.4%										
G. Academic Doctorate (Ph.D., Ed.D.)	92	7.8%										
H. Not seeking a degree or certificate	31	2.6%										
I. Undecided	107	9.1%										
J. No response	10											
Total	1177											
4. What best describes your enrollment at this college?												
			%									
I am a student and don't work or I work as a student worker	341	28.7%										
I am a student and work part-time or full-time	537	45.1%										
I work and take classes	312	26.2%										
Total	1190											
5. Have any of the following been a problem for you in attending this college?												
	Not a problem	Minor problem	Moderate	Major problem	No response	Total	Total Responses	% not	% minor	% mod.	% major	
Teaching styles	604	289	165	76	77	1211	1134	53.3%	25.5%	14.6%	6.7%	
Support services	678	203	150	90	91	1212	1121	60.5%	18.1%	13.4%	8.0%	
College rules and regulations	931	109	49	28	93	1210	1117	83.3%	9.8%	4.4%	2.5%	
Cannot get classes I need	655	205	132	123	91	1206	1115	58.7%	18.4%	11.8%	11.0%	
Academic difficulties	789	192	97	33	100	1211	1111	71.0%	17.3%	8.7%	3.0%	
Language difficulties	919	104	55	38	95	1211	1116	82.3%	9.3%	4.9%	3.4%	
Poor study habits	675	257	129	55	94	1210	1116	60.5%	23.0%	11.6%	4.9%	
Low motivation to study	678	232	128	67	103	1208	1105	61.4%	21.0%	11.6%	6.1%	
Financial factors	483	240	199	210	77	1209	1132	42.7%	21.2%	17.6%	18.6%	
Job schedule	627	231	179	85	88	1210	1122	55.9%	20.6%	16.0%	7.6%	
Family responsibilities	631	223	173	106	78	1211	1133	55.7%	19.7%	15.3%	9.4%	
Uncertain about my educational plan	705	217	116	77	96	1211	1115	63.2%	19.5%	10.4%	6.9%	
Other personal problems	676	228	135	81	92	1212	1120	60.4%	20.4%	12.1%	7.2%	

D. College Attendance

D. College Attendance													
17. In which class length do you learn better?													
			%										
1 hour	242	20.4%											
1 1/2 hour	702	59.1%											
3 hours	201	16.9%											
more than 3 hours	42	3.5%											
No response	22												
Total	1187												
18. Which of these term length do you like best?													
			%										
18-week	355	30.2%											
15-week	542	46.1%											
6-10week intensive	233	19.8%											
1-5week intensive	46	3.9%											
No response	32												
Total	1176												
19. What time of day do you like best for your classes?													
	Best	Possible	Not Possible	No response	Total	Total Responses	%Best	% Possible	% Not Possible				
Before 9am	231	319	473	188	1211	1023	22.6%	31.2%	46.2%				
9am - 12 noon	595	206	277	128	1206	1078	55.2%	19.1%	25.7%				
12 noon - 4pm	182	379	429	219	1209	990	18.4%	38.3%	43.3%				
4pm - 7pm	167	372	453	218	1210	992	16.8%	37.5%	45.7%				
7pm - 10pm	306	313	410	181	1210	1029	29.7%	30.4%	39.8%				
Fridays	91	429	469	223	1212	989	9.2%	43.4%	47.4%				
Saturdays	124	308	570	209	1211	1002	12.4%	30.7%	56.9%				
Sundays	69	165	754	224	1212	988	7.0%	16.7%	76.3%				
20. How many days per week do you like to attend class?													
	Best	Possible	Not Possible	No response	Total	Total Responses	%Best	% Possible	% Not Possible				
1 day a week	246	423	292	248	1209	961	25.6%	44.0%	30.4%				
2 days a week	467	412	128	203	1210	1007	46.4%	40.9%	12.7%				
3 days a week	347	485	176	202	1210	1008	34.4%	48.1%	17.5%				
4 or more a week	340	275	419	177	1211	1034	32.9%	26.6%	40.5%				

E. College Services

21. Do you agree that the following services are available when you need them?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No Response	Total	Total Responses	% Strongly Agree	% Agree	% Disagree	% Strongly Disagree	% Don't Know
Business Office	280	503	80	27	261	59	1210	1151	24.3%	43.7%	7.0%	2.3%	22.7%
Registration	436	620	44	17	53	41	1211	1170	37.3%	53.0%	3.8%	1.5%	4.5%
Admissions and Records	370	612	53	28	93	52	1208	1156	32.0%	52.9%	4.6%	2.4%	8.0%
Assessment and Placement	252	539	81	35	245	59	1211	1152	21.9%	46.8%	7.0%	3.0%	21.3%
Campus Orientation	201	426	95	49	381	59	1211	1152	17.4%	37.0%	8.2%	4.3%	33.1%
Financial Aid	276	400	131	108	243	54	1212	1158	23.8%	34.5%	11.3%	9.3%	21.0%
Tutoring Services	245	418	73	30	386	59	1211	1152	21.3%	36.3%	6.3%	2.6%	33.5%
Transfer Center	243	394	65	33	419	58	1212	1154	21.1%	34.1%	5.6%	2.9%	36.3%
Career Center	214	353	63	38	480	61	1209	1148	18.6%	30.7%	5.5%	3.3%	41.8%
Counseling	282	427	105	93	244	59	1210	1151	24.5%	37.1%	9.1%	8.1%	21.2%
Bookstore	463	553	50	24	68	51	1209	1158	40.0%	47.8%	4.3%	2.1%	5.9%
Food Service	265	419	85	110	273	58	1210	1152	23.0%	36.4%	7.4%	9.5%	23.7%
Health Service	193	324	70	48	522	55	1212	1157	16.7%	28.0%	6.1%	4.1%	45.1%

22. Do you agree that the staff of the following services are knowledgeable?

	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No Response	Total	Total Responses	% Strongly Agree	% Agree	% Disagree	% Strongly Disagree	% Don't Know
Business/Fiscal Office	236	498	48	20	357	52	1211	1159	20.4%	43.0%	4.1%	1.7%	30.8%
Registration	320	632	72	22	112	52	1210	1158	27.6%	54.6%	6.2%	1.9%	9.7%
Admissions and Records	304	606	51	29	169	51	1210	1159	26.2%	52.3%	4.4%	2.5%	14.6%
Assessment and Placement	233	485	57	29	346	59	1209	1150	20.3%	42.2%	5.0%	2.5%	30.1%
Campus orientation	185	404	59	27	477	59	1211	1152	16.1%	35.1%	5.1%	2.3%	41.4%
Financial Aid	276	434	79	41	325	55	1210	1155	23.9%	37.6%	6.8%	3.5%	28.1%
Tutoring service	214	389	52	24	476	56	1211	1155	18.5%	33.7%	4.5%	2.1%	41.2%
Transfer Center	210	377	48	32	481	64	1212	1148	18.3%	32.8%	4.2%	2.8%	41.9%
Career Center	188	340	42	26	550	64	1210	1146	16.4%	29.7%	3.7%	2.3%	48.0%
Counseling	242	437	98	53	320	61	1211	1150	21.0%	38.0%	8.5%	4.6%	27.8%
Bookstore	320	575	68	19	171	57	1210	1153	27.8%	49.9%	5.9%	1.6%	14.8%
Food Service	204	399	60	59	427	62	1211	1149	17.8%	34.7%	5.2%	5.1%	37.2%
Health Service	173	319	40	28	587	63	1210	1147	15.1%	27.8%	3.5%	2.4%	51.2%

E. College Services (cont.)

23. Do you agree that the staff of the following services are considerate and helpful?														
		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	No Response	Total	Total Responses	% Strongly Agree	% Agree	% Disagree	% Strongly Disagree	% Don't Know
Business/Fiscal Office		239	507	63	18	318	66	1211	1145	20.9%	44.3%	5.5%	1.6%	27.8%
Registration		323	628	73	31	96	60	1211	1151	28.1%	54.6%	6.3%	2.7%	8.3%
Admissions and Records		297	600	68	33	144	67	1209	1142	26.0%	52.5%	6.0%	2.9%	12.6%
Assessment and Placement		215	500	57	22	339	76	1209	1133	19.0%	44.1%	5.0%	1.9%	29.9%
Campus orientation		188	382	57	25	486	71	1209	1138	16.5%	33.6%	5.0%	2.2%	42.7%
Financial Aid		258	442	85	44	307	73	1209	1136	22.7%	38.9%	7.5%	3.9%	27.0%
Tutoring service		207	395	44	19	470	76	1211	1135	18.2%	34.8%	3.9%	1.7%	41.4%
Transfer Center		206	384	47	23	472	77	1209	1132	18.2%	33.9%	4.2%	2.0%	41.7%
Career Center		178	353	51	22	529	78	1211	1133	15.7%	31.2%	4.5%	1.9%	46.7%
Counseling		249	431	88	56	313	75	1212	1137	21.9%	37.9%	7.7%	4.9%	27.5%
Bookstore		305	580	76	22	153	72	1208	1136	26.8%	51.1%	6.7%	1.9%	13.5%
Food Service		205	410	51	48	423	74	1211	1137	18.0%	36.1%	4.5%	4.2%	37.2%
Health Service		173	340	29	28	569	73	1212	1139	15.2%	29.9%	2.5%	2.5%	50.0%

F. Educational Programs

		Strongly Agree	Agree	Disagree	Strongly Disagree	Does not apply	No Response	Total	Total Responses	% Strongly Agree	% Agree	% Disagree	% Strongly Disagree	% Does not apply
24. Faculty are supportive of my education		330	564	84	25	158	49	1210	1161	28.4%	48.6%	7.2%	2.2%	13.6%
25. I greatly admire and respect one or more instructors or staff at this college		553	480	30	16	82	48	1209	1161	47.6%	41.3%	2.6%	1.4%	7.1%
26. Administrators and staff are supportive of my education		292	520	93	33	204	69	1211	1142	25.6%	45.5%	8.1%	2.9%	17.9%
27. Students are treated fairly at this college, regardless of gender, ethnicity, or sexual preference		384	555	61	40	117	53	1210	1157	33.2%	48.0%	5.3%	3.5%	10.1%
28. Instructors give me honest feedback about my abilities and skills		317	635	73	25	104	58	1212	1154	27.5%	55.0%	6.3%	2.2%	9.0%
29. Instructors are willing to spend time outside of class to discuss issues with me		263	592	117	35	151	54	1212	1158	22.7%	51.1%	10.1%	3.0%	13.0%
30. Instructors encourage me to explore different viewpoints		311	588	92	23	130	68	1212	1144	27.2%	51.4%	8.0%	2.0%	11.4%
31. Instructors treat me with respect and dignity		388	648	49	13	48	66	1212	1146	33.9%	56.5%	4.3%	1.1%	4.2%

F. Educational Programs (cont.)

	Strongly Agree	Agree	Disagree	Strongly Disagree	Does not apply	No Response	Total	Total Responses	% Strongly Agree	% Agree	% Disagree	% Strongly Disagree	% Does not apply
32. Textbooks and reading materials are appropriate for the courses	330	662	80	20	51	67	1210	1143	28.9%	57.9%	7.0%	1.7%	4.5%
33. Grading practices in the course are fair	302	663	83	25	68	70	1211	1141	26.5%	58.1%	7.3%	2.2%	6.0%
34. Course outlines are provided and are followed	341	660	60	16	50	82	1209	1127	30.3%	58.6%	5.3%	1.4%	4.4%
35. The policies and penalties for cheating are provided and are followed	354	571	50	22	142	73	1212	1139	31.1%	50.1%	4.4%	1.9%	12.5%
36. Instructors give me advice and guidance about my educational program	266	509	163	32	167	73	1210	1137	23.4%	44.8%	14.3%	2.8%	14.7%
37. Instructors are up-to-date in their field	342	642	63	20	64	80	1211	1131	30.2%	56.8%	5.6%	1.8%	5.7%
38. Tests are relevant to the course material being covered	329	633	78	16	80	75	1211	1136	29.0%	55.7%	6.9%	1.4%	7.0%
39. I would like to take more courses about other cultures and ethnic groups	281	503	125	51	187	63	1210	1147	24.5%	43.9%	10.9%	4.4%	16.3%
40. I would like more "hands on" experience in the classroom, when appropriate	378	539	85	23	124	61	1210	1149	32.9%	46.9%	7.4%	2.0%	10.8%
41. I would like more relevant experience outside the classroom as part of courses, when appropriate	309	545	111	28	150	69	1212	1143	27.0%	47.7%	9.7%	2.4%	13.1%
42. Enough sections of General Education courses are offered so that I am able to take the courses I need in the semester of my choice	269	538	125	65	151	61	1209	1148	23.4%	46.9%	10.9%	5.7%	13.2%
43. All advanced courses required for my program are offered frequently enough to let me complete my program without delay	215	486	151	94	199	67	1212	1145	18.8%	42.4%	13.2%	8.2%	17.4%
44. College publications clearly and adequately reflect the college's practices (catalog, schedule of classes, web site)	301	619	85	19	116	71	1211	1140	26.4%	54.3%	7.5%	1.7%	10.2%

G. Campus Involvement														
		Almost Always	Freq.	Sometimes	Rarely or Never	No experience	No response	Total	Total Responses	% Almost Always	% Frrequently	% Sometimes	% Rarely or Never	% No experience
59. Outside of class/lab time, how many hours a week do you spend on campus?														
			%											
	None	412	36.2%											
	3 hours or less	369	32.5%											
	4 to 6 hours	188	16.5%											
	7 to 9 hours	56	4.9%											
	10 to 12 hours	46	4.0%											
	12 or more hours	66	5.8%											
	No response	67												
	Total	1137												
H. Gains in Skills and Knowledge														
To what extent do you think this college has assisted with your development in each of the following areas?														
				Very Much	A Lot	Some	Very Little	No Response	Total	Total Responses	% Very Much	% A Lot	% Some	% Very Little
	60. Acquiring knowledge and skills applicable to a specific job or type of			345	277	360	159	71	1212	1141	30.2%	24.3%	31.6%	13.9%
	61. Developing clear career goals			294	309	337	197	75	1212	1137	25.9%	27.2%	29.6%	17.3%
	62. Writing clearly and effectively			295	355	323	155	83	1211	1128	26.2%	31.5%	28.6%	13.7%
	63. Presenting ideas and information effectively in speaking to others			296	365	308	161	82	1212	1130	26.2%	32.3%	27.3%	14.2%
	64. Acquiring the ability to use computers			232	284	310	304	80	1210	1130	20.5%	25.1%	27.4%	26.9%
	65. Improving my ability in mathematics			241	264	313	302	90	1210	1120	21.5%	23.6%	27.9%	27.0%
	66. Becoming aware of different philosophies, cultures, and ways of life			284	306	340	195	87	1212	1125	25.2%	27.2%	30.2%	17.3%
	67. Becoming clearer about my own values and ethical standards			303	280	325	217	87	1212	1125	26.9%	24.9%	28.9%	19.3%
	68. Understanding myself - my abilities and interests			301	330	302	186	92	1211	1119	26.9%	29.5%	27.0%	16.6%
	69. Understanding the role of science and technology in society			238	301	305	277	90	1211	1121	21.2%	26.9%	27.2%	24.7%
	70. Developing the ability to learn on my own, pursue ideas, and finding			323	354	300	156	79	1212	1133	28.5%	31.2%	26.5%	13.8%
	71. Understanding other people and the ability to get along with different kinds			306	351	293	182	79	1211	1132	27.0%	31.0%	25.9%	16.1%

