

DRAFT

West Los Angeles College

Spring 2012 Student Survey



Prepared by Rebecca Tillberg, Dean
Office of Research and Planning
October 2012

A. Goals and Plans

1. In your lifetime, what is your highest educational goal?	Fall 2009	Spring 2012	Change
	Percent	Percent	
High school diploma or GED	22.5	23.9	1.4
Certificate in a vocational program	3.5	3.7	0.2
Associate Degree	8.7	6.5	(2.2)
Bachelor's Degree	18.8	21.4	2.6
Master's Degree	22.5	23.1	0.6
Professional Degree	6.6	6.9	0.3
Academic Doctorate	8.9	9.7	0.8
Not seeking Degree/Certificate or already have one	1.1	.4	(0.7)
Undecided	7.5	4.5	(3.0)
Total Percent	100.1	100.0	
Total Responses	2,020	2,264	
2. What is your educational goal at this college?	Fall 2009	Spring 2012	Change
	Percent	Percent	
High school diploma or GED	2.1	1.6	(0.5)
Certificate in a vocational program	4.2	4.3	0.1
Associate degree and preparation for transfer to a 4-year college	53.1	56.2	3.1
Associate degree only	7.8	8.1	0.3
Transfer preparation only	20.9	22.8	1.9
Not seeking a degree/certificate or already have one	5.2	2.9	(2.3)
Undecided	6.7	4.2	(2.5)
Total Percent	100	100.0	
Total Responses	1,999	2,262	

A. Goals and Plans, cont.

3. How do you feel about attending college?	Strongly Agree	Agree	Disagree	Strongly Disagree
3a. Being a college student is very important to me	79.2%	18.3%	1.1%	1.4%
3b. In my family, going to college is highly valued	66.9%	26.7%	4.1%	2.3%
3c. If I could find another way to achieve my goals, I would not go to college	10.6%	18.8%	37.9%	32.7%

4. How interested are you in each of these occupational areas?	1st Choice	2nd Choice	3rd Choice
4a. Agriculture, food and natural resources	18.3%	33.4%	48.3%
4b. Architecture and construction	19.6%	29.4%	51.0%
4c. Arts, audio/video technology and communications	35.7%	33.7%	30.6%
4d. Business and finance	39.7%	31.6%	28.7%
4e. Education and training	32.0%	35.1%	32.9%
4f. Government and public administration	18.5%	38.6%	42.9%
4g. Health sciences	61.0%	23.6%	15.4%
4h. Hospitality and tourism	22.3%	29.7%	48.0%
4i. Information technology	11.1%	36.6%	52.3%
4j. Law, public safety, corrections, security	43.5%	27.2%	29.3%
4k. Manufacturing	8.8%	38.1%	53.1%
4l. Marketing, sales and service	13.0%	41.0%	46.0%
4m. Science, technology, engineering and mathematics	32.3%	38.9%	28.8%
4n. Transportation, distribution and logistics	15.3%	27.9%	56.8%

5. Have any of the following been a problem for you in reaching your academic goals?	Spring 2012				Fall 2009	Change in % Major Problem
	Not a Problem	Minor Problem	Moderate Problem	Major Problem	Major Problem	
5a. Quality of high school preparation in reading & writing	64.8%	19.6%	11.0%	4.6%	8.0%	-3.4%
5b. Quality of high school preparation in math	47.6%	21.8%	16.3%	14.3%		new
5c. Study Skills	42.9%	29.4%	17.6%	10.0%	8.0%	2.0%
5d. English is not my primary language	84.3%	7.4%	4.1%	4.2%		4.2%
5e. Too much expected by instructor	61.3%	26.8%	8.9%	3.1%	5.0%	-1.9%
5f. Financial factors	28.1%	22.3%	24.8%	24.8%	27.0%	-2.2%
5g. Job obligations	37.0%	24.6%	20.8%	17.6%	17.0%	0.6%
5h. Family obligations	48.3%	23.1%	17.4%	11.2%	12.0%	-0.8%
5i. Course is not relevant to me	68.9%	20.0%	7.1%	4.0%		new
5j. Lack of motivation	60.7%	25.6%	9.2%	4.5%	3.0%	1.5%
5k. Other personal problems	50.8%	26.3%	15.1%	7.9%	8.0%	-0.1%
5l. Unable to enroll into the classes I need	42.5%	20.5%	16.1%	20.9%	19.0%	1.9%

B. Student Background

6. Time I and my family have lived in the United States		Spring 2012 Percent
Less than five years		4.7
Between five and ten years		8.4
More than ten years, not born here		11.7
Born here, but both of my parents parents were not		32.4
Born here and at least one parents was born here		42.7
Total Percent		100.0
Total Responses		2,274

7a. Father's highest education level	Fall 2009 Percent	Spring 2012 Percent
Elementary school or less (grades 1-6)	10.0	10.5
Middle School (grades 7-8)	6.2	8.2
Some high school/secondary school, did not graduate	12.9	13.7
High School/Secondary School graduate	21.5	22.2
Some college, no degree	15.7	17.2
Two-year college degree	8.4	8.0
Four-year college degree	13.1	11.5
Advanced degree	12.2	8.8
Total Percent	100.0	100.0
Total Responses	1,719	2,123

7b. Mother's highest education level	Fall 2009 Percent	Spring 2012 Percent
Elementary school or less (grades 1-6)	8.8	9.7
Middle School (grades 7-8)	5.8	6.5
Some high school/secondary school, did not graduate	11.6	13.0
High School/Secondary School graduate	19.4	19.5
Some college, no degree	20.3	19.4
Two-year college degree	10.9	12.1
Four-year college degree	13.1	11.8
Advanced degree	10.0	8.0
Total Percent	99.9	100.0
Total Responses	1,812	2,202

7c. Sibling's highest education level	Fall 2009 Percent	Spring 2012 Percent
Elementary school or less (grades 1-6)	2.4	2.8
Middle School (grades 7-8)	5.0	5.1
Some high school/secondary school, did not graduate	8.9	8.3
High School/Secondary School graduate	16.4	18.7
Some college, no degree	22.2	21.7
Two-year college degree	8.3	8.8
Four-year college degree	21.0	21.3
Advanced degree	15.8	13.3
Total Percent	100.0	100.0
Total Responses	1,478	1,794

8. Marital Status	Fall 2009 Percent	Spring 2012 Percent
Single	82.2	86.1
Married or domestic partner	17.8	13.9
Total Percent	100.0	100.0
Total Responses	1,998	2,237

9a. How many children 5 years old or younger		Spring 2012 Percent
None		87.6
1 child		9.7
2 children		2.2
3 children		.4
4 children		.0
5 or more children		.0
Total Percent		100.0
Total Responses		2,037

B. Student Background, cont.

10. If you have a disability, have you informed the college's Disabled Students Office?	Frequency	Percent
No Disability	2,008	88.9%
Disability but have not informed the Disabled Students Office	151	6.7%
Disability and have informed the Disabled Students Office	100	4.4%
Total	2,259	100.0%
11. Are you a veteran of the US Armed Forces?	Frequency	Percent
Yes	58	2.6%
No	2,140	97.4%
Total	2,198	100.0%

C. Financial Resources

12. Claimed by parents as dependent	Fall 2009 Percent	Spring 2012 Percent	Change
Yes	21.0	23.4	2.4
No	56.3	57.6	1.3
Dont know	22.7	19.0	-3.7
Total	100.0	100.0	
Number of Responses	1,981	2,279	

13. Total family annual income	Fall 2009 Percent	Spring 2012 Percent	Change
\$0-\$14,000	29.3	31.2	1.9
\$14,001-\$19,000	11.0	11.0	0.0
\$19,001-\$24,000	8.4	9.0	0.6
\$24,001-\$29,000	8.0	7.3	-0.7
\$29,001-\$34,000	8.2	8.8	0.6
\$34,001-\$39,000	5.2	4.8	-0.4
\$39,001-\$44,000	4.2	5.3	1.1
\$44,001-\$49,000	5.1	4.6	-0.5
\$49,001-\$59,000	5.3	3.9	-1.4
\$59,001 or more	15.3	14.1	-1.2
Total	100.0	100.0	
Number of Responses	1,722	2,075	

14. How many people are in the household?	Fall 2009 Percent	Spring 2012 Percent	Change
One	15.1	16.3	1.2
Two	22.4	21.1	-1.3
Three	19.8	22.3	2.5
Four	19.7	19.9	0.2
Five	13.5	12.3	-1.2
Six	5.5	5.2	-0.3
Seven	1.9	1.6	-0.3
Eight	1.2	.8	-0.4
Nine or more	0.9	.5	-0.4
Total	100.0	100.0	
Number of Responses	1,976	2,253	

C. Financial Resources, cont.

15. Are you currently employed?		Spring 2012 Percent	Change
Yes, I work off campus		50.8	
Yes, I work on campus		1.6	
Yes, I work both on campus and off campus		.3	
No, I don't work		47.3	
Total		100.0	
Number of Responses		2,293	

16. How many hours per week do you currently work?	Fall 2009 Percent	Spring 2012 Percent	Change
Forty hours or more	15.5	15.1	-0.4
20-39 hours	21.0	24.0	3.0
10-19 hours	10.1	9.6	-0.5
Less than 10 hours	7.7	4.8	-2.9
I Don't work	45.7	46.6	0.9
Total	100.0	100.0	
Number of Responses	1,991	2,283	

17. Have your work hours changed over the past year?	Fall 2009 Percent	Spring 2012 Percent	Change
No change	47.6	49.9	2.3
Increased	10.1	12.7	2.6
Decreased	19.5	15.0	-4.5
Was employed, now unemployed	22.8	16.1	-6.7
Was unemployed, now employed	na	6.3	
Total	100.0	100.0	
Number of Responses	1,876	2,212	

18. If employed on campus, how many hours per week do you work on campus?		Spring 2012 Percent	Change
I do not work on campus		97.7	
1-10 hours		.6	
11-20 hours		1.7	
Total		100.0	
Number of Responses		2,217	

19. Are you receiving money from any public assistance program?	Fall 2009 Percent	Spring 2012 Percent	Change
Yes	10.6	11.2	0.6
No	89.4	88.8	-0.6
Total	100.0	100.0	
Number of Responses	1,981	2,279	

20. Have you previously been in foster care?	Fall 2009 Percent	Spring 2012 Percent	Change
Yes	2.4	2.5	0.1
No	97.6	97.5	-0.1
Total	100.0	100.0	
Number of Responses	1,971	2,286	

C. Financial Resources, cont.

Financial Aid

21. Have you applied for federal financial aid?	Spring 2012 Percent
Yes, and I am eligible for financial aid	58.0
Yes, but I am not eligible for financial aid	14.4
No	27.7
Total	100.0
Number of Responses	2,274

22. If you applied, how did you learn about financial aid?	Spring 2012 Percent
22a. High School counselor	24.4
22b. College orientation	10.6
22c. In a college class	3.8
22d. From a college counselor	8.3
22e. College financial aid office	23.1
22f. College website	9.1
22g. Government financial aid website	10.6
22h. Other source of information	18.6
Number of Responses	2,253

23. If you did not apply for financial aid, why not?	Fall 2009 Percent	Spring 2012 Percent	Change
I did not think I would be eligible	43.9	40.0	-3.9
The application forms were too complicated	6.0	3.1	-2.9
I did not have the information about my family's income	8.0	4.7	-3.3
I did not want to reveal my family's income	0.5	.5	0.0
The money was not large enough to be worth the effort	2.9	2.7	-0.2
I don't like to receiving public assistance	1.8	1.7	-0.1
I was not aware of financial aid opportunities	na	5.8	
I am AB540 student	na	4.6	
Other reason for not applying	37.0	36.9	-0.1
Total	100.1	100.0	
Number of Responses	912	743	

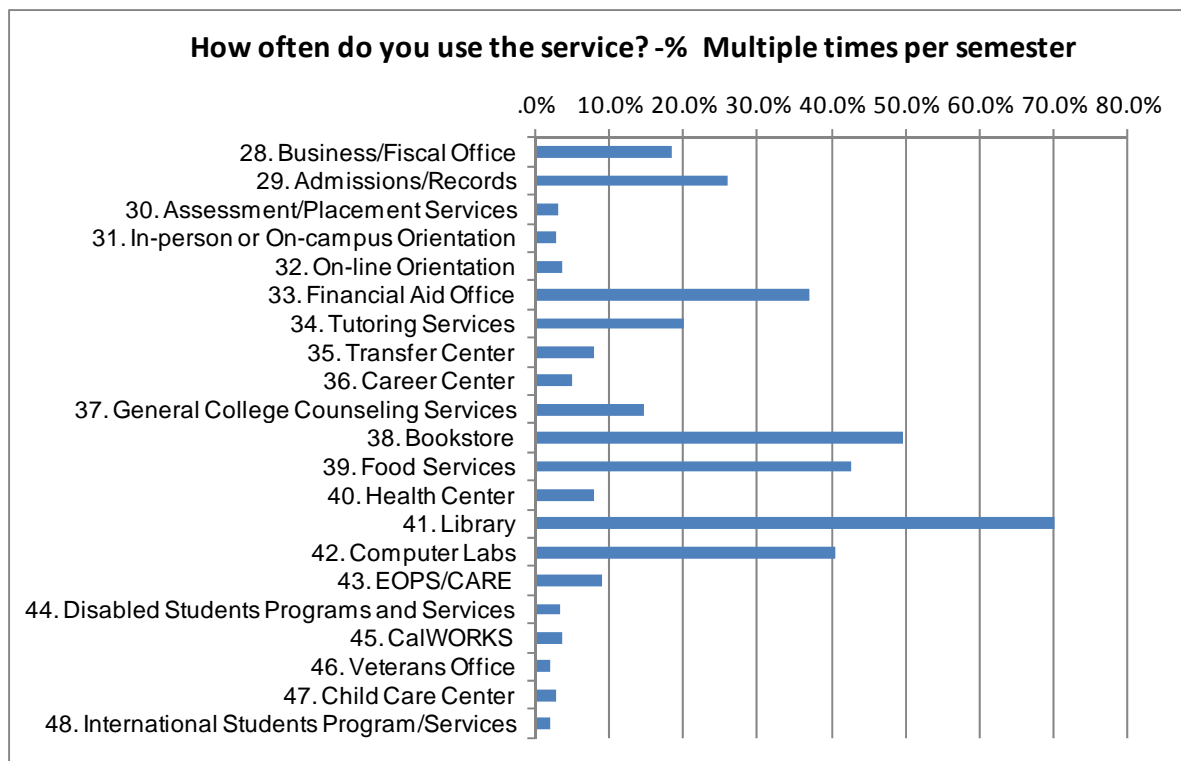
24. Are costs for text books a problem for you?	Fall 2009 Percent	Spring 2012 Percent	Change
Yes, I take fewer courses as a result	20.4	16.4	-4.0
Yes, I don't buy all of the required books	22.8	20.7	-2.1
Yes, I delay buying books	32.5	25.4	-7.1
Yes, I don't buy any books	na	1.8	
Yes, I rent one or more books	na	28.7	
No	24.2	23.0	-1.2

D. College Information and Services

25. When did you first meet with a college counselor?	Spring 2012 Percent
I have never met with a college counselor	21.7
Prior to my first semester of college	33.9
My first semester of college	29.9
My second semester of college	7.3
My second year of college	4.3
My third year of college or later	2.9
Total	100.0
Total Responses	2,274
26. Do you have a formal educational plan designed for you with a counselor?	Valid Percent
Yes	56.4
No	32.3
Not sure	11.3
Total	100.0
Total Responses	2,276
27. Have you been able to follow the recommended list of courses in your ed plan	Valid Percent
Yes	51.2
No, some of the courses I need have not been offered when I	12.9
No, there has not been space in the classes I need	10.1
No, I have changed my mind about my program or goals	4.2
I do not have an education plan	21.6
Total	100.0
Total Responses	2,238

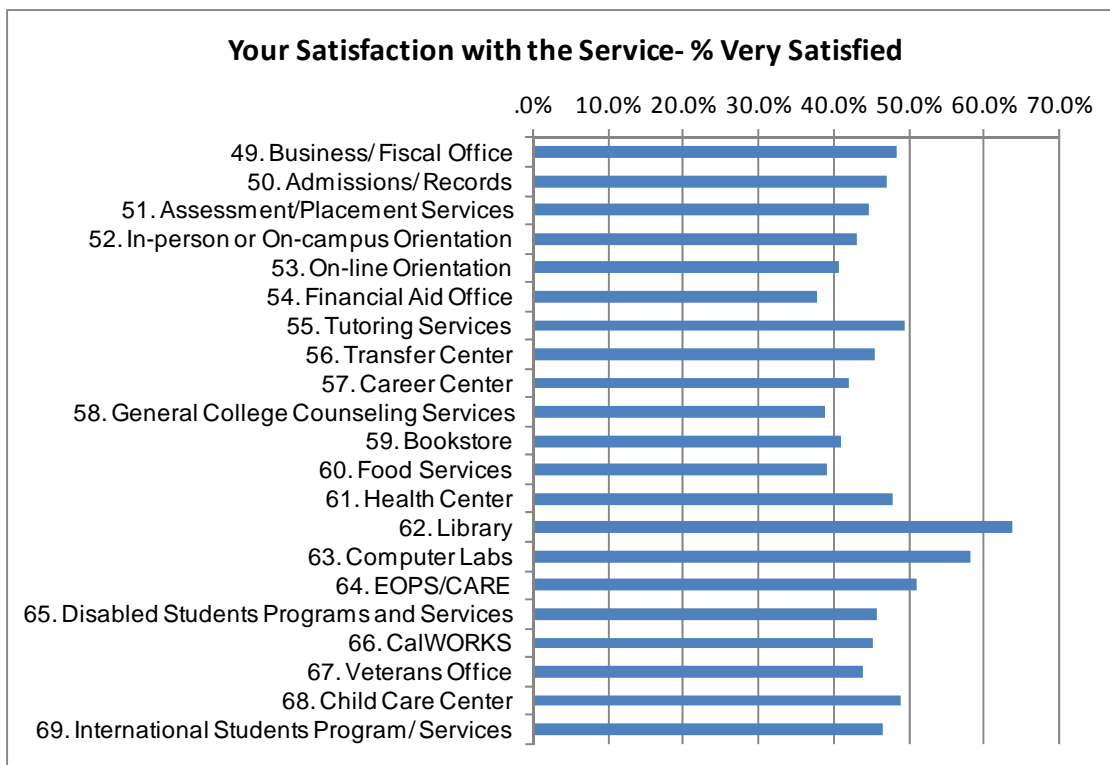
D. College Information and Services

How often do you use the service?	Multiple times per semester	Once a semester	Once ever	Never	Total Responses
28. Business/Fiscal Office	18.6%	43.0%	12.1%	26.3%	2,217
29. Admissions/Records	25.9%	42.9%	19.0%	12.1%	2,210
30. Assessment/Placement Services	3.0%	12.5%	49.4%	35.1%	2,181
31. In-person or On-campus Orientation	2.9%	9.2%	27.8%	60.1%	2,185
32. On-line Orientation	3.6%	8.1%	36.3%	52.0%	2,153
33. Financial Aid Office	36.9%	24.0%	11.0%	28.0%	2,222
34. Tutoring Services	20.0%	9.5%	11.2%	59.4%	2,215
35. Transfer Center	8.0%	11.0%	15.7%	65.3%	2,207
36. Career Center	4.9%	7.9%	12.1%	75.0%	2,193
37. General College Counseling	14.6%	22.1%	20.8%	42.4%	2,177
38. Bookstore	49.6%	33.8%	9.1%	7.5%	2,228
39. Food Services	42.7%	8.3%	10.6%	38.4%	2,207
40. Health Center	7.8%	8.9%	12.7%	70.6%	2,195
41. Library	70.2%	9.9%	7.0%	13.0%	2,228
42. Computer Labs	40.6%	10.4%	10.3%	38.6%	2,212
43. EOPS/CARE	8.9%	6.3%	8.7%	76.0%	2,206
44. Disabled Students Programs and	3.4%	2.5%	2.5%	91.6%	2,219
45. CalWORKS	3.6%	2.0%	3.6%	90.9%	2,218
46. Veterans Office	1.9%	1.9%	1.5%	94.6%	2,219
47. Child Care Center	2.8%	1.5%	2.7%	93.0%	2,229
48. International Students	2.2%	1.8%	1.6%	94.4%	2,225



D. College Information and Services, cont.

Your Satisfaction with the Service	Very satisfied	Somewhat satisfied	Not satisfied	Total
49. Business/ Fiscal Office	48.5%	46.2%	5.4%	2,205
50. Admissions/ Records	47.0%	47.4%	5.6%	2,200
51. Assessment/Placement Services	44.7%	45.7%	9.5%	2,155
52. In-person or On-campus Orientation	43.1%	46.2%	10.6%	2,156
53. On-line Orientation	40.7%	48.2%	11.1%	2,143
54. Financial Aid Office	37.8%	39.9%	22.3%	2,194
55. Tutoring Services	49.3%	43.3%	7.4%	2,181
56. Transfer Center	45.4%	44.3%	10.3%	2,176
57. Career Center	42.0%	45.5%	12.4%	2,143
58. General College Counseling Services	38.8%	43.9%	17.3%	2,149
59. Bookstore	40.9%	46.3%	12.8%	2,189
60. Food Services	39.2%	44.9%	15.9%	2,170
61. Health Center	47.7%	43.3%	9.0%	2,159
62. Library	63.6%	32.8%	3.6%	2,191
63. Computer Labs	58.1%	37.0%	5.0%	2,187
64. EOPS/CARE	51.0%	38.9%	10.1%	2,177
65. Disabled Students Programs and Services	45.7%	44.2%	10.1%	2,174
66. CalWORKS	45.2%	43.5%	11.4%	2,172
67. Veterans Office	43.9%	43.9%	12.3%	2,175
68. Child Care Center	48.9%	39.7%	11.3%	2,174
69. International Students Program/ Services	46.4%	43.8%	9.8%	2,178



E. College Experiences

70. At this college, how often do you do each of the following?	Often	Some- times	Seldom	Never	Total	Spring 2012	Fall 2009	Change
						Often + Sometimes	Often + Sometimes	
70a. Ask questions or participate in class	45.6%	38.8%	12.3%	3.2%	2,255	84%	84%	0%
70b. Give a presentation or performance in class	18.5%	37.0%	26.3%	18.1%	2,247	56%	56%	-1%
70c. Work with other students in groups during class	40.4%	37.3%	15.0%	7.3%	2,244	78%	74%	3%
70d. Work with others outside of class to prepare class assignments	22.6%	29.7%	24.3%	23.5%	2,241	52%	51%	1%
70e. Discuss ideas from your classes with others outside of class	36.8%	33.8%	16.4%	13.0%	2,238	71%	72%	-1%
70f. Have serious conversation with students who differ from you	17.2%	21.5%	23.2%	38.1%	2,202	39%	43%	-4%
70g. Go to class unprepared	3.6%	15.5%	32.9%	48.0%	2,239	19%	22%	-3%
70h. Skip class	1.7%	7.4%	27.9%	62.9%	2,243	9%	13%	-4%
71. How often do you use a computer for each of the following activities?	Often	Some- times	Seldom	Never	Total	Spring 2012	Fall 2009	Change
						Often + Sometimes	Often + Sometimes	
71a. Used a computer at home to do school work	78.7%	13.8%	3.9%	3.5%	2,266	93%	90%	3%
71b. Used a computer at work to do school work	19.5%	10.3%	8.4%	61.8%	2,237	30%	30%	0%
71c. Used a computer on campus to do school work	35.6%	23.6%	14.5%	26.4%	2,242	59%	52%	7%
71d. Used the Internet to do research for an assignment	74.0%	16.9%	4.6%	4.6%	2,217	91%	87%	4%
71e. Used email or instant messaging, social media to work on assignment	43.6%	24.0%	13.8%	18.6%	2,232	68%	57%	11%
71f. Used email or instant messaging, social media to communicate with an instructor	38.4%	30.8%	16.7%	14.0%	2,216	69%	60%	10%
71g. Used a course website	45.9%	27.0%	12.6%	14.6%	2,246	73%	new	
71h. Used the College website	45.6%	31.4%	13.4%	9.6%	2,234	77%	72%	5%
71i. Used the Library website	26.1%	20.9%	20.8%	32.2%	2,202	47%	41%	6%
71j. Used the Internet to apply, register, check grades, add or drop classes	76.5%	16.1%	4.5%	2.9%	2,253	93%	88%	5%

E. College Experiences, cont.

72. How would you describe your interactions with instructors?	Often	Some-times	Seldom	Never	Total	Spring 2012	Fall 2009	Change
						Often + Sometimes	Often + Sometimes	
72a. I discuss educational or career plans with an instructor	14.9%	25.5%	27.5%	32.0%	2,251	40%	42%	-2%
72b. I discuss ideas from my readings or classes with instructors outside of class	14.3%	24.4%	25.2%	36.1%	2,254	39%	37%	1%
72c. I visit instructors during their office hours	10.3%	23.8%	30.8%	35.1%	2,250	34%	32%	2%

73. During your attendance at this college, have you done any of the following?	Yes	No	Total
73a. Participated in a community-based or service project as part of a class	13.7%	86.3%	2,257
73b. Tutored or taught other students	15.3%	84.7%	2,258
73c. Attended a college sporting event, theatre production or musical performance	23.7%	76.3%	2,249
73d. Attended a college club meeting	13.5%	86.5%	2,254

74. During the previous school week, how many hours did you spend in each of the following activities?	None	1-5	6-10	11-20	21-30	30 plus	Total
74a. How many hours in class preparation?	3.3%	43.8%	26.6%	15.6%	6.0%	4.7%	2,235
74b. How many hours in college-sponsored activities?	79.8%	12.6%	3.3%	2.2%	.9%	1.1%	2,222
74c. How many hours in family responsibilities?	6.2%	22.0%	19.0%	17.9%	10.8%	24.1%	2,212
74d. How many hours in commuting?	7.0%	46.7%	20.0%	10.6%	6.4%	9.3%	2,212
74e. How many hours in socializing, watching TV, other recreation?	7.0%	46.0%	21.8%	12.6%	5.8%	6.7%	2,244

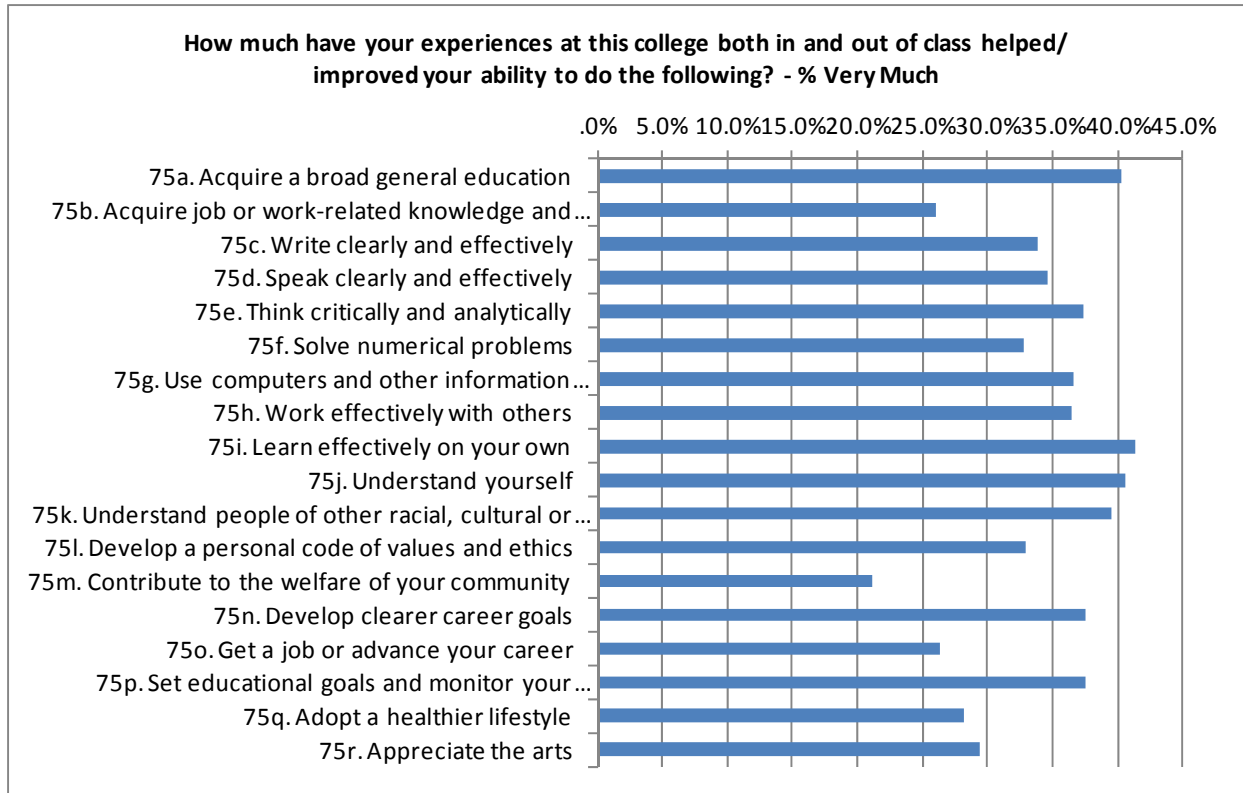
E. College Experiences

75. How much have your experiences at this college both in and out of class helped/ improved your ability to do the following?	Very much	Quite a bit	Some	Very little	Total
75a. Acquire a broad general education	40.3%	30.9%	20.1%	8.8%	2,223
75b. Acquire job or work-related knowledge and skills	26.0%	25.7%	24.4%	23.9%	2,228
75c. Write clearly and effectively	33.9%	31.0%	23.2%	11.9%	2,232
75d. Speak clearly and effectively	34.7%	31.6%	22.6%	11.2%	2,224
75e. Think critically and analytically	37.3%	33.4%	21.2%	8.0%	2,226
75f. Solve numerical problems	32.7%	27.5%	23.5%	16.2%	2,220
75g. Use computers and other information technology	36.6%	24.2%	22.5%	16.7%	2,224
75h. Work effectively with others	36.5%	29.7%	22.6%	11.1%	2,226
75i. Learn effectively on your own	41.3%	31.0%	19.8%	7.9%	2,218
75j. Understand yourself	40.6%	28.7%	19.2%	11.6%	2,218
75k. Understand people of other racial, cultural or ethnic backgrounds	39.5%	26.7%	20.1%	13.7%	2,222
75l. Develop a personal code of values and ethics	32.9%	26.6%	21.6%	18.9%	2,208
75m. Contribute to the welfare of your community	21.1%	21.0%	26.7%	31.3%	2,195
75n. Develop clearer career goals	37.5%	27.5%	21.3%	13.6%	2,216
75o. Get a job or advance your career	26.3%	19.4%	22.5%	31.7%	2,200
75p. Set educational goals and monitor your progress	37.6%	28.8%	20.6%	13.0%	2,207
75q. Adopt a healthier lifestyle	28.2%	25.7%	23.5%	22.6%	2,223
75r. Appreciate the arts	29.5%	21.9%	22.2%	26.4%	2,229

76. Outside of class/work time, how many hours a week do you spend on campus?	None	Three hours or less	Three to six hours	Six to nine hours	Nine to twelve hours	Twelve hours or more	Total Responses
Fall 2009	34%	29%	18%	8%	4%	6%	1,915
Spring 2012	31%	35%	20%	8%	4%	3%	2,223
Change	-3%	6%	1%	0%	0%	-3%	

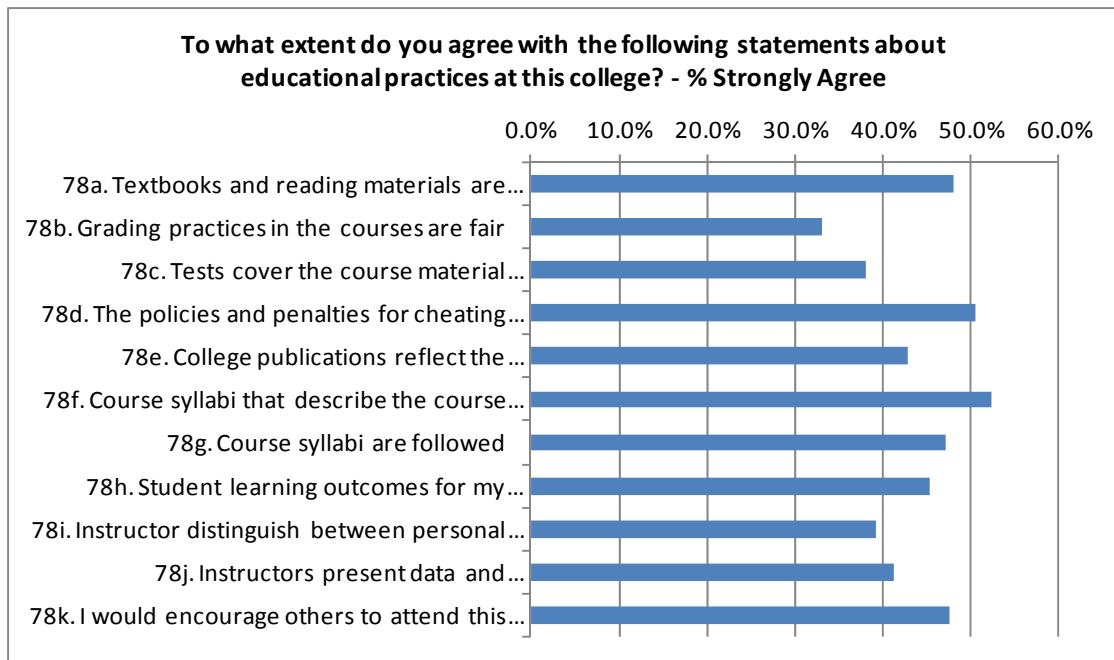
77. To what extent do you agree with the following statements?	Strongly Agree	Agree	Disagree	Strongly Disagree	Total
77a. I am aware of opportunities for involvement in student clubs and activities	20.0%	42.8%	24.4%	12.8%	2221
77b. I know how to bring forth an idea to college leadership to improve a practice, program or service	13.2%	33.3%	34.4%	19.1%	2219
77c. I know how to provide input on college decisions	15.5%	34.7%	30.1%	19.7%	2213

E. College Experiences, cont.



E. College Experiences, cont.

78. To what extent do you agree with the following statements about educational practices at this college?	Strongly agree	Agree	Disagree	Strongly disagree	Total	Fail 2009 % Strongly Agree	Change
78a. Textbooks and reading materials are useful for the courses	48.0%	45.5%	5.0%	1.5%	2,185	44.6%	3.4%
78b. Grading practices in the courses are fair	33.2%	58.8%	6.3%	1.7%	2,176	28.5%	4.6%
78c. Tests cover the course material presented	38.1%	54.0%	6.4%	1.5%	2,150	31.2%	6.9%
78d. The policies and penalties for cheating are provided and are followed	50.6%	44.9%	3.3%	1.2%	2,124	41.5%	9.1%
78e. College publications reflect the college's policies and procedures	42.8%	50.8%	4.9%	1.5%	2,108	36.9%	5.9%
78f. Course syllabi that describe the course expectations and grading procedures are distributed	52.3%	44.2%	2.8%	0.7%	2,167	55.5%	-3.1%
78g. Course syllabi are followed	47.2%	48.0%	4.2%	0.7%	2,148	45.9%	1.3%
78h. Student learning outcomes for my classes are presented or listed on course syllabi	45.4%	49.4%	4.3%	1.0%	2,154	new	
78i. Instructor distinguish between personal conviction and professionally accepted views in class	39.1%	52.8%	6.6%	1.5%	2,133	new	
78j. Instructors present data and information fairly and objectively	41.3%	52.2%	5.6%	0.9%	2,169	new	
78k. I would encourage others to attend this college	47.5%	46.2%	4.3%	1.9%	2,158	47.3%	0.3%



F. Campus Facilities and Services

To what extent do you agree with the following statements about the facilities and services on this campus?	Strongly agree	Agree	Disagree	Strongly disagree	Total	Fall 2009 % Strongly Agree	Change
79. I feel safe and secure on this campus.	38.1%	52.8%	7.2%	2.0%	2,200	32.3%	5.7%
80. Campus buildings are clean and well maintained	36.1%	53.0%	8.1%	2.8%	2,192	19.4%	16.7%
81. Food service on this campus is sufficient	23.8%	49.6%	18.0%	8.7%	1,831	12.5%	11.3%
82. The restrooms on this campus are clean and well maintained	25.2%	48.5%	18.4%	7.9%	2,148	13.6%	11.6%
83. The grounds and public areas are clean and well maintained	33.6%	57.2%	7.3%	1.9%	2,173	18.2%	15.4%
84. The campus is free of safety hazards	30.8%	57.2%	9.7%	2.4%	2,124	17.2%	13.6%
85. The campus has adequate outside lighting after dark	28.2%	50.5%	15.7%	5.6%	1,952	15.8%	12.4%
86. Sufficient parking is available on campus	36.1%	51.9%	8.4%	3.5%	2,065	28.7%	7.4%
87. The parking lots are safe, well lighted, and well maintained	35.3%	53.3%	8.7%	2.7%	2,059	26.2%	9.1%
88. The college has made a good effort to reduce the impact of construction on students	33.4%	54.5%	8.9%	3.2%	2,135	23.4%	10.0%

