

# Fall 2006 Welcome Week Student Satisfaction Survey

Compiled by WLAC Office of Institutional Effectiveness  
9 January 2007.

Question 1: Are you a					
	Blank	New Student	Returning	Continuing	Grand Total
Total	11	348	170	281	810
	1%	43%	21%	35%	100%
		44%	21%	35%	100%

Question 2: Did you find directions to Admissions					
	Blank	Easy	Somewhat	Difficult	Grand Total
Total	25	690	87	8	810
	3%	85%	11%	1%	100%
		88%	11%	1%	100%

Question 3: Did you receive assistance from one of the Student Ambassador or Faculty?				
	Blank	Yes	No	Grand Total
Total	27	359	424	810
	3%	44%	52%	100%
		46%	54%	100%

Question 4: If you received assistance from a Student Ambassador or Faculty, was ther person(s):							
	Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total
Total	93	225	124	26	9	333	810
	11%	28%	15%	3%	1%	41%	100%
		59%	32%	7%	2%		100%

Question 5: If you received assistance from Admissions was the Admissions Staff:							
	Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total
Total	51	292	218	63	11	175	810
	6%	36%	27%	8%	1%	22%	100%
		50%	37%	11%	2%		100%

Question 6: If you received assistance from Counseling was the Counselor:							
	Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total
Total	71	239	147	65	26	262	810
	9%	30%	18%	8%	3%	32%	100%
		50%	31%	14%	5%		100%

Question 7: If you received assistance from the Assessment Center was the Assessment Staff:							
	Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total
Total	82	164	149	37	15	363	810
	10%	20%	18%	5%	2%	45%	100%
		45%	41%	10%	4%		100%

Question 8: If you received assistance from Financial Aid was the Financial Aid Staff:							
	Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total
Total	84	219	123	50	25	309	810
	10%	27%	15%	6%	3%	38%	100%
		53%	29%	12%	6%		100%

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Question 9: If you received assistance from the Business Office was the Business Office Staff:							
Blank	Very Helpful	Helpful	Somewhat	Not Helpful	Did not use	Grand Total	
73	223	176	61	17	260	810	
9%	28%	22%	8%	2%	32%	100%	
	47%	37%	13%	4%		100%	

Question 10: Has your experience registering for Classes been:						
Blank	Very Satis.	Satisfactory	Somewhat	Not Satis.	Grand Total	
39	382	311	62	16	810	
5%	47%	38%	8%	2%	100%	
	50%	40%	8%	2%	100%	