College Council Members

From Technology Committee Co-chairs

August 17, 2012

Committee Members,

Over the past few meetings, the Technology Committee has presented two recommendations: (1) Recommended Kentico, (2) Recommended a change in policy about supporting Apple technology by the IT Department.

Recently the College Council Chair asked that the Technology Committee provide a rationale for its recommendation for a change in policy and address the budget implications of the recommendation. This report was ready on the 9th, but time did not allow for its presentation.

Please find attached a report that responds to both of these points of interest.

Last, we hope to see a follow-up to the recommendation of Kentico at our next meeting.

Thank you,

Bob Sprague

Copy to Vidya Swaminathan, Co-chair
Technology Committee Recommendation that IT support Apple technology as the college IT department supports PC technology.

The College Council Chair asked that the Technology Committee add to the recommendation two additional points:

**First, what is the rationale for the recommendation?**

In the 21st century, the college has added four Apple instructional labs in Motion Picture and Television Production Technology (MPTP), Graphic Arts, Computer Science, and library. The Computer Science lab will support new courses in Apple Certified Associate-Mac Integration, Certified Support Professional, Apple Certified Technical Coordinator, Mac OS X Server support and trouble shooting. A second MPTP Apple lab is being planned. In two cases now, the Apple labs have Apple server networking. A third Apple server will be added.

The Learning Center plans to add Apple computers. The Digital Design Studio is planned and funded for Apple technology. The library and LRC4E have 30 Apple computers.

In addition, over 100 Apple desktop and laptop computers have been added, and this number is likely to double in the next three years.

Added to these considerations are the developments of iUniversity, iPhone APP, mobile computing, and cloud computing, all of which will use Apple technology.

College users connect all these developments to Apple technology.

**What are the budget implications?**

The Technology Committee sees its role as making a recommendation about policy. This recommendation has been in development for more than five months prior to this final recommendation. When it recommended this policy, the recommendation was unanimous in support, including the IT Director. However, there are important considerations for the college, Administrative Services, and the IT Department as they plan a response to this proposed policy change.

Currently the college's IT Department policy is to not support Apple technology. (Although to some degree they do support Apple users, as they are able.) The implications that go into planning for the implementation of this recommendation include budget, training, and equipment for IT, and staffing. The Committee felt that Administrative Services and its IT Department in its Program Review process-Planning Committee-Budget Committee processes better address these implications, including budget. The Technology Committee did not think it would be appropriate for it to delve into the IT Department's budget, personnel, training, equipment, and staffing.

Technology Committee Co-chairs

August 9, 2012